

# Drive for quality and continuous improvement

A great Warburtons employee is committed to the success of the business. They are always looking for opportunities to make a difference to how they do things and the way they do it. If they see room for improvement, they are willing to challenge the status quo. They will use their initiative to decide if something works well or if it needs challenging.

## Positive indicators:

- Makes suggestions and is always on the lookout for new ideas to improve quality
- Is interested in Company performance in the marketplace
- Talks positively about the business
- Challenges existing processes and procedures and always looks to improve quality
- Is willing to work outside of their comfort zone
- Sets examples or standards of quality that will influence others

## Contrary indicators:

- Has no interest in improving the Company's performance or the quality of their output
- Has a negative or cynical attitude at work and resists change
- Takes little interest in Company values
- Unwilling to try new things. Expresses cynicism towards new ideas
- Does not share good ideas with others
- Blocks new ideas and believes the old ways are better